How to order a repeat prescription
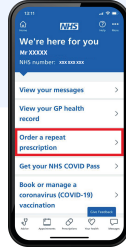## on the NHS APP

LOGIN

Login to the NHS App on your smartphone or via your web browser using the NHS App weblink.

www.nhsapp.service.nhs.uk/login

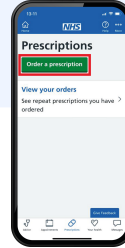You will be able to sign in using Face ID or your NHS Login credentials.

01

HEALTH RECORD

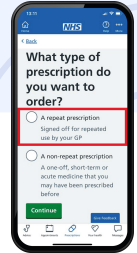From the main menu, select 'Order a repeat prescription'

02

PRESCRIPTIONS

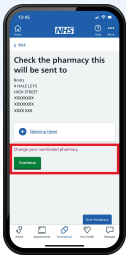From the prescriptions page select the green button 'Order a prescription'.

03

TYPE OF PRESECRIPTION

Select 'A repeat prescription' and then select the green button at the bottom of the page 'Continue'.

04

CHECK THE PHARMACY

You will now see the pharmacy the prescription will be sent to.
If the pharmacy is correct please select the green button 'continue'.

If this is incorrect you will be able to change your nominated pharmacy by selecting 'change your nominated pharmacy'

*Please note if you have a delivery service set up, you will not see this page, and instead your Local GP Pharmacy will receive the request.
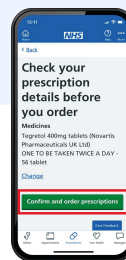
05

ORDERING

Here you will see any repeat prescriptions you are currently able to order.

Select the prescription you would like to order, and then select the green button at the bottom of the page 'Continue'.
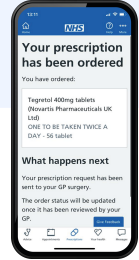
06

CHECK DETAILS

Please review your prescription details before you order, if these are correct, select the green button 'Confirm and order prescriptions'
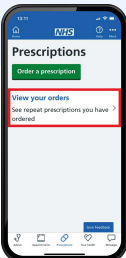
07

ORDER CONFIRMATION

You will now see your order confirmation and information on 'What happened next'

08

CHECK ORDERS

You are able to check your prescription orders at anytime using the NHS App.

You can do this by following steps 1 and 2 and then selecting 'View your orders'.

Here you will see all past and present prescription orders.

09

TROUBLESHOOTING

If you are having issues viewing your test results, please follow the below link to troubleshoot the issues with the automated support.
www.poplar-grove.co.uk/edatt

If successful, you can now return to the NHS App.

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